



IT'S A NEW LAW

Kari's Law Requires Direct Access to 9-1-1

Are you a business with a PBX or MLTS phone system? Hospitals, schools, hotels, small and large companies (non-profit and for profit) are perfect examples. Can your phone dial 9-1-1 directly to get an emergency responder or do you have to dial a prefix (ex: 9) to get to an outside line?

Get familiar with Kari's Law — Effective September 1, 2016

- Owners of multi-line phone systems (MLTS) are required to ensure their phone systems are capable of dialing 9-1-1 without '9' or another number for an outside line. If the existing MLTS cannot be re-programmed or replaced to meet the direct access requirement, a **one-year waiver** shall be granted upon timely submission of an affidavit.
- **Contact your MLTS provider to learn if your phone system is compliant.**
- **Most new phone systems just need to be reprogrammed (NOT replaced); costs, if any, should be minimal.**
- For more information on requirements or to request a waiver, visit texas911.org/KarisLaw.

Why is it important for me to comply with Kari's Law and Rule 251.16?

Lives and property may depend upon your compliance.